A B C D E F G H I J K L M N O P Q R S T U V W X Y Z AA AB AC AD AE AF AG AH AI AI AX AL AM AN AO AP AQ AR AS AT AU AV AN AX AY AZ SIAATI GAN REGISTRY												AW AX AY AZ BA									
2 A. General Information 3. Gender	No 1. Province 2. Indicatructure Type (Road, Aliport or Bridges) 4. Occupitation 5. Location Address 4. Received Date Females			7. Type of Complainant: [1] Affected Person(s); [2] Intermediaty (onbehalf of the API: [3] Civil	2] 8. Mode of Receiving the Grievence; [3] 1. Letter; [2] Prone-Cott; [3] verbed Completel; [4] Suggestion box; [3] Fax; [4] Email; [7] Others; Specify 1. Others; Specify		C. Complaint Details 10. Type of Problem/Grievance: [1] Trace; [2] Land Access 33 Compensation: [4]	11. Who to Address: [1] PST [2] SC: [3] Contractor [4]	Short Description of the Problem/Issue/Concern: (this should include person/agency responsible for cousing the problem: [1] Project Implementing opency: [2] Affect Parties: [3]	13 Rolling of Issue:		15. Defails of	15. Details of the Person who received the Complaint 15.1. Name 15.2. Position 15.3. Date		16. Details of who is responsible to deal with the compliant 16.2. Date forwarded to Focal Person		D. Actions 1	aken 17. Actions taken by the Receiving Office			
No 1. Province Road, Airport, or Bridges) (Male or Female			teceived Date	Organization (Church or small groups): [4] Service Organization (Local Gownt Institution): [5] Others, Specify			Contractor; [5] Construction; [6] Resettement Site; [7] Others, Specify	Government (MID/MCA); [5 All of the above	responsible for causing the problem: [1] Project Implementing agency; [2] Affect Parlies; [3] [3] Service delivery agencies; [4] Local political authority; [5] Civil Organizations; [6] Funding Agencies;	and [3] High	by the complainant (if any)						17.1. Action 1 and Date of Action	17.2 Alion 2 and Dale of Action	17.3.4	fion 3 and Dafe of Action	18. Final Resolution
5 35MALL BRIDGES ON MALAITA (REEVES ENVICO INTERNATIONAL) 1 Molaita Province Bridges M	Security Guard	Fote laydown site 2	24/01/2023	1 - Affected Person	3 - Verbal complaint	3 - Fote laydown site	2 - Land Access and Contractor	3 - Contractor	Complaint that he was not getting correct payment forworking during Christmas of	3	None	Denmark Mariano	Contractor's Site Engineer	24/01/2023	Contractor's Site engineer	27/02/2023	Reeves management paid agreed to pay the complinant.	Contractor's Project Manager signed the payment	Paid the affected person of	1 27/02/23	Closed. Settled on 27/02/23 by the contractor
6 M	Famer	Fate laydown site							December 2022, Also expressed his concerns about the gravel extraction of Fore quary site. These complainants filed a complaint letter demanding \$150k compensation from the								Land owners who gave consent to the contractor responded to the complainants		Land owners who gave co	sent to the contractor responded to the	Closed, 21/04/2023: Land owners who gave consent to the contractor responde
9 10 Malaita Province Bridges M M M	Warder Security Guard	Honiara Fote laydown site	23/03/2023	1 - Affected Persons	1 - Letter	3 - Fote laydown site	3 - Compensation	3 - Contractor	contractor alleging that the contractor had tresspassed into their tabu site at Gwaltolo at the Fate quarry site.	3	None	Denmark Mariano	Contractor's Site Engineer	23/03/2023	Contractor's Site engineer	23/03/2023	and advised the contractor to continue work and they will deal with the complainants. 2403/23	respond to the complinants to settle the issue 2403/23	complainants and advised deal with the complainan	the contractor to confinue work and they w s. 21/04/23	iii the complainants and advised the contractor to continue work and they will diwith the complainants.
3 Malaita Province Bridges M	Security Guard	Honiara 1:	13/04/2023	1 - Affected Persons	1 - Letter	3 - Fote laydown site	2 - Land Access	3 - Contractor	The complainants alleged that they're also land owners of Fote laydown site and the contractor should also get their consent prior to landing at Fote.	3	None	Denmark Mariano	Contractor Site Engineer	13/04/2023	Contractor's Site engineer	13/04/2023	Reeves met with the landowner that gave consent and discuss the issues receive and asked the landowner to respond to the complinant. 14/04/23	Landowner who gave consent to the contractor responded to complinant's letter and adviced the contractor to confinue work at the site. 15/04/23	Contractor follow up with contractor to respond to the	he Land owners who gave consent to the a complainants. 18/05/23	Closed, 21,0b/2023: Land owners who gave consent to the contractor responde the complainants and advised the contractor to continue work and they will di with the complainants.
4 Malaita Province Bridges M	Farmer	Gwaunua I	19/04/2023	1 - Affected Person	1 - Letter	3 - Buma Quarry	2 - Land Access	3 - Contractor	the alleged that there is still a court pending regarding the ownership of the Burna quarry with the group that the contractor has made agreement with. Instructed Reeves to stop any grave extraction of Burna quarry.	3	None	Denmark Mariano	Contractor's Site Engineer	19/04/2023	Contractor's Site engineer	19/04/2023	Reeves met with group that gave consent and had agreement with to discuss the issue. The group adviced the contractor to continue to extract gravel at Buma quarry whilst they will settle their differences regarding the land ownership.	Contractor's Safeguards, Site Engineer follow up with the group that they has the agreement with to respond to the other party. Need to settle this issue.	Contractor's safeguards fo	owed up on the issue.	Closed, 17/02/2024: Letters received from the House of Chief to close off the GR
5 Malalta Province Bridges M	Lawyer	Flu II	17/08/2023	2 - On behalf of the AP	1 - Letter	3 - Fiu	2 - Land Access and 4 - Contractor	3 - Contractor	Mark on behalf of the APs instructed contractor not to extract river stones/gravel from Fiu River (their property) until the issue is resolved between landowning parties.	1	None	Denmark Mariano	Contractor's Site Engineer	17/08/2023	Contractor's Site engineer	18/08/2023	20/04/23 Landowners & Stakeholders (BifdgeContractor, SC, PST, 17km Unsealed Contractor) had a meeting with to further discuss the issue. 15/09/23	Contractor's Site Engineers Safeguards, 3/10/23	Further meeting between come to an agreement, 6	he land owning parties and stakeholders to	Closed. The land owners allowed the Contractors to extract gravel. A new MOI was signed on the 13/10/2023.
6 Malata Province Bridges M	NA .	Fote Village 0	04/10/2023	2- Aps and On behalf of other Aps	1 - Letter	3 - Fote laydown site	2- Land Access	3 - Contractor	Party claims to own fights of ownership of the Log pond and had received no benefits since operation of the company. Failure to consider within 14 days, will take tresposs and illegal	1	None	Unity Iroga	Contractor's Site Engineer/Safeguards	06/10/2023	Contractor's Site Engineer/Safeguards	06/10/2023	Contractor met with the Landowner and his party and requested the landowner to deal with the affected party. The landowner realised the contractor, that he deal	Contractor's Safeguards/Site Engineer	Contractor received a lette	r from the landowner and the disputing uments and received no further coments for	mi Closed of on 8/03/2024
7 Malaita Province Bridges M	Site workers		30/10/2023	2 - On behalf of the AP	3 - Verbal Complaint	3 - Fote laydown site	7 - Others (personal matter)	3 - Contractor	operation of company. Two site warkers arguing about personal matters on site affecting wark schedule (bar bending for the day, Bar bending wark for the day was on halt as the boys took a day off untill matters.	,	None	Unity Iroga	Contractor's Site	30/10/2023	Contractor's Site	31/10/2023	with this issue as it is an issue between themselves. Contractor intervenent and by to color both codies 31,00/23.	1/11/2023: Contractor's site engineer emphasised during their pre-start	the compainants. This issue was resolved beth	een themselves at their home through	Closed on 3/11/2023. No further issue after the boys settled their differences.
15 M	Jile WCKES	Totalogomiala	30) 10)2023	2-Orthonia di Ingizi	3- Velou Compani	3-Total djasmi alie	7 - Orinia gasona marej	3- Company	were recolved. Party claims to own faints of ownerthia of the Loa aand and had received no benefits since		110.10	uniy nogo	Engineer/Safeguards	Lly right LL	Engineer/Safeguards	Jijing 2020	Contractor had internal discussion and then met with both parties over the phone	meetings on the importance of dealing with domestic matters at home.	compensation. 3/11/23		Closed 8/03/2024 Defendant received no response from the claimant for 3
17 8 Malaita Province Bridges M M 19 M M	N/A	Fote Village 1-	14/11/2023	1 - Affected Person & 2 - on behalf of other APs	1 - Letter	3 - Fote laydown site	2 - Land Access	3 - Contractor	operation of the company. Failure to consider within 14 days, will raise tresposs and illegal operation of company.	1	None	Brian Muttay	Contractor's Project Manager	14/11/2023	Contractor's Site Engineer/Safeguards	14/11/2023	regarding the selfousness of this issue/claim. The party that had agreement with the contractor advised that their party will reply this claim. 14/11/23	The landowner (that had agreement with the contractor) contracted their lawyer on this issue. 15/11/23	The lawyer issue a request/	office to the disputing party in Dec23	months, and now has issued a swom statement in application to strike out the complains of the claimant.
20 17KM UNSEALED ROAD ON NORTH ROAD (ETDL) 1 Molait a Province Road M	Famer	Fote Area 2	23/06/2023	1 - Affected Person	3 - Verbal Complaint	3 - Gwallaba	2 - Land Access and 4 - contractor	3 - Contractor	A claim regarding their relatives grave site located within the contractor laydown area.	2	None	Japhet Begnald	Safeguards/OHS Officer	23/04/2023	Contractor's PM	23/04/2023	Contractor's Management met with the complainant and discuss the diaft MOU, which the issue was discussed an underlanding between the parties are made.	Contractor's PM follow up with the complainant to discuss and agree on the MOU, ensuring that the issue is fully addressed. 14(07/23	Contractor's PM, met with	he complainant, and signed the MOU and	Closed on 23/07/2023: sign the MOU.
21 Malaita Province Road M	Security Guard		10/07/2023	1 - Affected Person	3- Verbal Complaint	3-Fote	2-Land Access	3 - Contractor	The claim and has verbally claiming ownership of the ald Fote area.	2	None	Japhet Beanaid	Safequards/OHS Officer	10/07/2023	Contractor's PM	10/07/2023	Contractor's Safeguards met with the claimant to further discuss the issue. And the contractor will prepare a consent agreement from for both parties to sign.	Contractor's team prepared a draft consent gareement form and discuss with			Closed on 11/08/2023: Consent agreement form signed.
22 Road M.	Famer	Boundary of	10/07/2023	1 - Affected Person	3 - Verbal Complaint	3 - Boundary to Gwalfaba quarry site	2 - Land Access - quarry	3 - Contractor	Disputing party claimed the land boundary at Gwalfaba quary site is owned by their filbe.	,	None	Japhet Begnald	Safeguards/OHS Officer	10/07/2023	Safeguards/OHS Officer	15/07/2023	11/07/23 Contractor's Safeguard Officer met with the Complainants to discuss the issue.	claimant, 25(07/23 Contractor's Safeguards Officer met with landowner/tesource owner (which the contractor made agreement with) and he showed his LR papers, 3(08/23).	Contractor met with the c	aimant, and discuss the legal papers that th appeared to be false due to the	Closed of 1009/2023
23 Madrid Provincia MA	Turner	Gwalfaba quarry site.	190/223	1 - Arrected east	3- Velou Compani	3- sounday to originate and a second state of the second state of	2-curo recess-quary	3- Confidence	перинурану сынкы не папавонных са сечаных цову или и очнеску неи нее.		140.16	Jugarian Diegerand	Juligous on the	10/07/2023	surgoud/ord Officer	13/07/2023	18/07/23	the contractor made agreement with) and he showed his LR papers. 3/08/23	complainants not having o	ny legal papers showing ownership. I U/US/2:	Citizana di i sologiana
24 25 4 Malaita Province Road M	NA	Claimed Gwaltaba land is their land.	13/07/2023	1 - Affected Persons	1 - Letter & 3 - verbal complaint	3 - Gwaltaba camp site.	2- Land Access	3 - Contractor	Claimed Gwalfaba camp site is their land.	3	None	Japhet Begnald	Safeguards/OHS Officer	13/07/2023	Safeguards/OHS Officer	13/07/2023	Contractor's PM is following up with the issue with the claimant. 15(07/23	Contractor's PM is negotiating with the complainants to settle the issue. 20(07/23	complainants. The represer and settle the issue. The cli	en the contractor's team and the tative accepted the contractor's apologies imant has given the consent to the	Closed on 31,08/2023
26 27 M																	Contractor's Safeguards/OHS officer along with a CAC member discussed with		confractor to use the land	or their camp and laydown site. 31,08,23	
5 Malaita Province Road F 28	Unemployed	Airahu village 0	03/08/2023	1 - Affected Person	3 - Verbal Complaint	1 - Airahu village	7 - Others: Property (Taro Plant)	3 - Contractor	Claimed that the vegetation team cut out her tare.	1	None	Japhet Begnald	Safeguards/OHS Officer	03/08/2023	Safeguards/OHS Officer	10/08/2023	Contractor's Safeguardi/DHS officer along with a CAC member discussed with the owner about the road carliage way/consider and that the plant is within the road carliage way. The complainant undestood that her plants are within the roa seen-e/consider and withdraw her complain. I (188/28	1			Closed on 11/08/2023
4 Mediatro Decre-	Harmon .	Panan-ti	0409/2000	1 AMOUNTAIN.	3 V-+	1 8000000000000000000000000000000000000	91	9 0	A Bibling cody obvious of that the course of the Cody			loop - t fin	Safeguards/OHS	Overence	Softon water Park Town	0.00.00-	Contractor's Safeguards/OHS officer met with the complainants to further	Contractor's Toom is still fail - A	negotiate between the tw other. The contractor also	ween the two parties. The contractor try to a parties, but they are not reconciling to ear ade it cear, that since the site is under	th Closed MIRITS
6 Malaita Province Road M 29	Unemployed	Rangoakwa 0	04/08/2023	1 - Affected Person	3 - Verbal Complaint	1 - Rongoakwa Village	2 - Land Access	3 - Contractor	A third party claimed that the quary site (Area) is within the boundary/land that they bought.	2	None	Japhet Begnald	Safeguards/OHS Officer	04/08/2023	Safeguards/OHS Officer	04/08/2023	discussed the issue. 10/08/23	Contractor's Team is still following up on this issue 15/08/23.	dispute, they will move ou contractor to stop extraction parties have the conflict of	of the quary, Both paties agreed for the g and move to another quarry since the two er the boundaries, 14/08/23	Closed 16/08/23
7 Malalta Province Road M	Business Owner - Fuel Depo	Burna Heights 2	21/08/2023	1 - Affected Person	3 - Verbal Complaint	1 - Burna Heights Village	7 - Others: Fuel	3 - Contractor	An contractor employee owed a gallion of periol from a community member but failed to notify the complany. The owner then raised this matter to the Contractor, requesting the sum of \$70 dollars.	2	None	Japhet Begnald	Safeguards/OHS Officer	21/08/2023	Safeguards/OHS Officer	26/08/2023	Contractor's Safeguards/IDHS officer met with the complainants to further discussed the issue. 26/08/23	Contractor met with the officer responsible for owing the fuel and confirmed the issue. 26/8/23	Contractor's safeguards of to resolve the issue. The Co 10/09/23	icer met with the Contractor's PM and discr tractor's PM agreed to pay for the fuel.	Closed on 25,09/2023: Contractor's team payed the sum of \$70 for the fuel (petr
8 Moleta Province Road M	Unemployed	0	mm.m	1 - Affected Person	3 - Verbal Complaint	3- Gwaltaba	7 - Others: Personal disagreements		in grandensia. A complained received from a community member about two of contractor's worker, interesting that these wearants interest but there are about a two or contractor's worker.			Thomason Aebata	Car		Safequards/OHS Officer		Thomsess discussed with the Contract of False	Contractor's Safeguards and CLO followed up with the issue and had a	Contractor's Safeguards or separate discussion with the dicussion on this issue, and	d CLO followed up with the issue and had a two employees. Contractor's internal relay the outcome of the meeting with the	Closed on 5/10/2023
8 Malalta Province Road M	unemployed	Gwaitaba 0	02/09/2023	I - Affected Peson	3 - Verbal Complaint	3 - Gwaltaba	/ - Otnes: Personal disagreements	3 - Contractor	claiming that they were only hield just because they're related to a resource owner. He requested that the Contractor ferminates their contract.	1	None	mompson Aelbafa	Comp manager	02/09/2023	sareguards/OHS Officer	02/09/2023	Thompson discussed with the Contractor's Safeguards about the issue, 29/09/23	separate discussion with the complainant, and the resource owner. 30/9/23	two workers. The two work	ady the dutchied in the meeting with the is agreed. The two workers were laid off as it ad through the agreement of the resource	Circum on Syligizass
9 Malalta Province Road M	Farmer	Gwalliki II	18/09/2023	1 - Affected Persons	3 - Verbal Complaint	2 - Culvert/Bridge Gwalliki	7 - Others [Water Source]	3 - Contractor	They both complained about contractor's water truck refilling water at the Gwaliki culvest/bridge located beside their land.	3	None	Simon Umai	CLO	18/09/2023	Safeguards/OHS and CLO Officer	18/09/2023	Contractor's CLO discussed with resource owners about the issue. 18/09/23	The resource agreed to an MOU. The Contractor draft an MOU and discuss the draft with the complianant. 18/09/23	MOU signed between the		Closed on 18/09/2023
33 10 Malaita Province Road M	Farmer	Koa village 1	19/09/2023	1 - Affected Person	3 - Verbal Complaint	2 - Koastream	7 - Others (Water Source)	3 - Contractor	They both complained about contractor's water truck refilling water at the Koa stream.	3	None	Simon Umai	CLO	19/09/2023	Safeguards/OHS and CLO Officer	19/09/2023	Contractor's CLO discussed with resource owners about the issue. 19/10/23	The resource agreed to an MOU. The Contractor draft an MOU and discuss the draft with the complianant. 19/09/23			Closed on 19/09/2023
34 11 Malaita Province Road M	Unemployed	Dala North 0	06/11/2023	1 - Affected Person	3 - Verbal Complaint	2 - Dala Narth	5 - Construction/3 - Compensation	3 - Contractor	Claimed that the contractor have damaged their property (trees) which was beyond the 15m and demanded \$20,000 as a compensation.	1	None	Jophet Bergnold	Safeguards/OHS Officer	06/11/2023	Safeguards/OHS and CLO Officer	06/11/2023	Issue. 6/11/23	Contractor agreed to employ the properly owners and an MOU will be drafte and give it to the complainant. 10/11/23	and sign. 14/11/23		Closed on 14/11/2023
12 Malalta Province Road F	Housewife	Dala South 0	01/12/2023	1 - Affected Person	3 - Verbal Complaint	2 - Dala South culvert	5 - Construction	5 - All of the above	She complained that the culvert outliet at Dala South caused water to overflow into their resident/crea.	2	None	Jophet Bergnold	Safeguards/OHS Officer	01/12/2023	Safeguards/OHS and CLO Officer	04/12/2023	Contractor's CLO and Safeguards team discussed with their engineers and raised the matter to the SC & PST. A joint visit and assessment of the site is proposed. 4/12/23	SC Safeguards follow up with the site engineer and contractor, and proposed to clean out the culvert and dig a pit for the culvert, 20/01/24	Culvert was already cleare site engineer is following u that, this activity needs to	d and yet to dig the pit as proposed. The SC owith the contractor on this, and mentione we addressed before 28/04/24, 10/04/24	After cleaning the culvert, it was noticed that, even the pit would still have the water going into the village. Therefore, it was agreed by the continector and SC diase the culvert and discrete the water into the next closest culvert, where the are no houses or villages. This is closed on 12/04/24
35 Road M Malata Province Road M	Former	Dala North 0	01/12/2023	1 - Affected Person	3 - Verbal Complaint	2 - Dala North	5 - Construction	5 - All of the above	He complained that the drainage outlet at Dala North, before the fosim market hill, had	2	None	Jophet Bergnold	Safeguards/OHS Officer	01/12/2023	Safeguards/DHS and CLO Officer	05/12/2023	Contractor's CLO and Safeguards team discussed with their engineers and raised the matter to the SE& PST. A loint visit and assessment of the site is proposed.	SC site engineer and contractor had agreed to redirect the drain outlet with drain, leading the water into the next closet culvert further from the gardens.			are no nouses or whages. This is crossed on 12/04/24 Closed off 10/08/2023
36 Road M Malaita Province Road M	Unemployed		02/01/2024	1 - Affected Person	3 - Verbal Complaint	3- Gwounau	7- Aggregates (Sand)	3 - Contractor	caused water to overflow into their garden area. Paul and John claims that they're the owners of the resource (sand) that the contractor's currently collecting at Gwounaru and demanded compensation.		None	Japhet Bergnald	Safeguards/OHS & CLO Officer	02/01/2024	Safeguards/OHS and CLO Officer	02/01/2024	S/12/23 Contractor's Safeguards and CLO met with the party to discuss the issue on the sand, 4(0)/24	10/04/24 The safeguards team (contractor) meet the parties and agreed to a reasonable settlement. 8/02/24			Closed on 8(02/2024
15 Malaita Province Road M	CAC chairman	Anomose 1	14/01/2024	1 - Affected Person	3 - Verbal Complaint	3 - Anomose	7 - Gravel	3 - Contractor	He claimed that the gravels from Anomose quarry stockpilled at Koa and Rongoakwa did not follow their initial agreement.	2	None	Japhet Bergnald	Safeguards/OHS & CLO Officer	16/01/2024	Safeguardy/OHS and CLO Officer	16/01/2024	The Contractors safegaurds team and CLO had a meeting with the quary owner and team at Dala Community to which all parties reached a fair agreement				Closed on 8/02/2024
16 Mgloita Province Road M	CAC chairman	Dala South II	10/02/2024	2- On behalf of the AP	3 - Verbal Complaint	2 - Dala South	7 - Other Property Damage	3 - Contractor	He complained that the power line beside the road at Dala South were damaged by the	1	Previous complaints/grm	Jophet Bergnold	Safeguards/OHS & CLO Officer	10/02/2024	Safeguards/OHS and CLO	19/02/2024	between all parties, 8,00/24 The team have investigated the matter and met with the complainants, 19/02/24	The feam is still watking on a resolution.	With the assistance from P their assessment on how m SC and Contractor are still	IT CLO, the Solomon Power Officers, has do uch material needed to fix the damage. The waiting for the certified Solomon Power	ne 0 To be actioned before 28,04/24
39									contractor road team during clearance.		about gravel.		& CLO Officer Safequards/OHS		Officer Safequards/DHS and CLO	.,,,,,	Contractor's team wasn't aware of the workers using the stall and negotiated for		consultant to submit his fe approval. 12/04/24	and the cost of the material forreview and	· _
40 17 Malaita-Province Road M	Unemployed	Korol 2	23/02/2024	1 - Affected Person	3 - Verbal Complaint	2 - Konol	3 - Compensation	3 - Contractor	Requests that the contractor compensate him for using his market stall to store materials/took	1	None	Japhet Bergnald	& CLO Officer	23/02/2024	Officer	23/02/2024	reasonable amount. The owner of the market stall agreed with the amount that the contractor is willing to pay. 23/03/24 Contractor's team have investigated the matter and met with the complainants.				Closed on 23/02/2024
18 Malalta Province Road N/A	N/A	Dala North Com 2	24/02/2024	4- Civil Org	3 - Verbal Complaint	2 - Dala North	7 - Other - Property Damage	3 - Contractor	The community members claim that the excavator had damaged their water pipe at the drainage outliet below the Forcim market hil.	3	None	Japhet Bergnald	Safeguards/OHS & CLO Officer	24/02/2024	Safeguards/OHS and CLO Officer	24/02/2024	The contractor agreed to reconnect the broken pipe. The contractor reconnected the broken pipe right after the meeting, 24(02/24				Closed on 23/02/2004
42 21KM UNSEALED ROAD ON EAST ROAD (TICL) 1 Malata Province Road M	Truck driver	Falake II	18/10/2023	1 - Affected Person	3 - Verbal Complaint	3 - Falake	4- Contractor	3 - Contractor	The dump truck operator complained about a cut in	1	None	Thomas Fax	CLO	18/10/2023	CLO and Safeguards Officer	18/10/2023	Contractor's CLO and Safeguards team raised this to the project manger. 18/10/23	Contractor's CLO and Safeguards meet with the concerned individual and			Closed on 23/10/2023
2 Malaita Province Road F	House wife		23/10/2023	1 - Affected Person	3 - Verbal Complaint	3- Anomose	5 - Construction/3 - Compensation	3 - Contractor	his salary. Complain received from the person that has her garden cleared (eastern part of the laydown	3	None	Thomas Fax	CLO	23/10/2023	CLO and Safeguards Officer	23/10/2023	Contractor's CLO and Safeguards fearn meet with the affected person and discuss the issue. The safeguards fearn will get back to her once they recived a response from the contractor's admin. 23/10/23	stated that the contractor will soft in the next fortright. 18/10/23 A compensation of \$400 was paid to the affected person. And She was happy. 23/10/24			Closed on 23/10/2024
44 3 Malaita Province Road M	Security		03/11/2023	1 - Affected Person	3 - Verbal Complaint	3- Anomose	7 - Others (Salary)	3 - Contractor	descriptions that he didn't get poid on the 3/11/23 thus threatened to remove the security house since he's one of the landowning paties of the site.	3	None	Thomas Fax	CLO	03/11/2023	CLO and Safeguards Officer	03/11/2023	response from the contractor's admin. 23/10/23 The Admin and Finance team raised this to management. 3/11/23	happy. 29/10/24 Contractor's PM assured the worker that he will be paid in the next fortnight. 3/11/23			Closed on 17/11/2023
4 Malata Province Road M	Temp security		04/11/2023	1 - Affected Person	3 - Verbal Complaint	1 - Apolo village	5 - Construction/3 - Compensation	3 - Contractor	nous since he's one of the landowing paties of the site. He complained about not receiving the outstanding a complained observation of the outstanding a comments of looking after the constructors machines near his resident.	3	None	Thomas Fax	CLO	04/11/2023	CLO and Safeguards Officer	04/11/2023	Contractor's CLO and Safeguards team raised this to the project manger. The CLC and Safeguards team meet with the affected person with the response received	In Contractor paid the outstanding on 17/11/23			Closed on 17/11/2023
5 Malata Province Road M	Chief	Falake 0	07/11/2023	I - Affected Person	3 - Verbal Complaint	3 - Falake	5 - Construction	3 - Contractor	the complained about the closeness of the fencing adjacent to their local church and wants.	1	None	Thomas Fax	CLO	07/11/2023	CLO and Safeguards Officer	07/11/2023	from the management team. 4/11/23 The contractor's CLO and Safeguards team raised this to the project manger and	The contractor's team on site addressed the issue, they have adjusted the			Closed on 8/11/2023
6 Malaita Province Road M	Dump truck driver		29/11/2023	1 - Affected Person	3 - Verbal Complaint	3 - Falake	7 - Others (Solony)	3 - Contractor	the rence moved am back within the camp site. Dump fluck operator complained that he was undespaid, 29.11, 23.	2	None	Thomas Fax	CLO	29/11/2023	CLO and Safeguards	29/11/2023	have agreed to move the fence. 7/11/23 The contractor's CLO and Safeguards team raised this to the project manger and	fencing to where it was proposed by the chief. 8/11/23 The PM and Admin Officer agreed with the complaint and used the Petty			Closed on 1/12/2023
48 Madarovinos Mada	Dump nock area	radio 2	29/11/2/23	1 - Arrected east	3- Velou Compani	3-1446	7-Ones (Suby)	3- Confidence	A community elder demanded the company to pay a total amount of \$30,000 as a	-		marrae rus.		2711/2023	Officer	2/11/2025	admin officer. 29/11/23	Cash to pay the outstanding amount. 1/12/23	The contractor's CLO and	of eguards meet with the claimant and office meeting. The price that was agreed	
7 Malaita Province Road M	CAC chairman for ETDL	Anomose quary 0	08/12/2023	1 - Affected Person	3 - Verbal Complaint	3 - Anomose Quarry	3 - Compensation	3 - Contractor	compensation claim for the extraction of 50 loads of gravel in the month of Oct for the emergency works.	1	Previous grm/claim with ETDL	Thomas Fax	CLO	08/12/2023	CLO and Safeguards Officer	08/12/2023	The contractor's CLO and Safeguards team raised the issue with the project manager and office admin. 8/12/23	The contractor has an internal discussion and agree to negotiate an amount to pay the gravel loads. 20(01/24	upon was through negotic agreement on an amount	onice meaning, the pice incli was agreed ions, and both parties have reached an Closed of report signed of by the (5/24	Closed on 26/3/2024
8 Malaita Province Road M	Umemployed	Falake II	10/12/2023	1 - Affected Person	3 - Verbal Complaint	3 - Falake	3 - Compensation	3 - Contractor	A community member demanded a compensation payment from of the warkers who had extramated affair with his younger sister.	3	None	Thomas Fax	CLO	10/12/2023	CLO and Safeguards Officer	10/12/2023	The contractor's CLO and Safeguards team raised this to the project manger and office admin. Internal discussion was held. The contractor agreed to pay the compensation, and the wasker is terminated from work. Since he breached the Code of conduct. 10/12/23	The contractor met with the individual and discuss with him, that his action has terminated him from work and that has breached the code of coduct. And also, for the safety of everyone, 11/12/23	The contractormet with the contractor will pay the con-	a affected party and to inform him that the ipensation and the worker was terminated signed of by the contractor's PM and SC.	Closed on 26/3/2024
9 Malata Province Road M	Dump truck driver	Falake 1	11/03/2024	1 - Affected Person	3 - Verbal Complaint	3 - Falake	7 - Others (Salary)	3 - Contractor	Another waker complained about his dissatisfaction regarding his salary. His salary is lower	3	None	Thomas Fax	CLO	11/03/2024		11/03/2024	The contractor's CLO and Safeguards team raised this with the project manager	The team negatiated for an understanding for pay adjustment. And was	12/12/2023 Management meet with t	e complainant and discuss with him the ent. The closed off report was signed by the	Charles of Commit
51 MUNDA TERMINAL (CCECC)	Dump fluck driver	Foliake I	11/03/2024	I - Affected Peson	3 - Vetoa Comprant	3- Falake	7 - Others (sarary)	3 - Contractor	than the other worker which they do the same roles.	3	None	Inomas rax	CLO	11/03/2024	CLO and Safeguards Officer	11/03/2024	and office admin. 11/03/24	agreed by the management to pay both with same amount. 21/3/24	Contractor's PM and SC. 2		
																	Supervision Consultant called the QHSE Manager requesting an investigation and	Follow up on email was made on 5/12/22. The injured worker was taken to the	Content or Immonost No. in	undomo to clinic formation on Ther??	the occurrence of this safety increamt has aroused the riigh attention of the conflictor. The conflictor will conflinue to conduct safety training for employe the contractor to check and ensure that the scaffeld have rails to prevent falling At the same time, the conflictor will also, strengthen the site safety.
1 Western Province Airport - Terminal M	Local Contractor Worker	Munda 0	01/12/2022	1 - Affected Person	3 - Verbal Complaint	2 - Construction Site	7 - Other - Incident	3 - Contractor	A local worker fell from a scaffold and injured his anide.	3	None	Hilda Palaso	Jnr Safeguards for SC	01/12/2022	Contractor's QHSE Manager	01/12/2022	report on the incident. 1/12/2022	clinic for a medical check up on 3Dec22 and Doctor's report confirmed that he was in good condition. It was only a tight muscle strain in his ankle and wi secover in the next few days, but needs few days of rest.	ill can walk again and can c	mmence work	At the same time, the contractor will also, strengthen the site safety management, stop site violations in a timely manner, adhere to the goal of zero accidents at the project site, and enable the project to be completed safety an
2 Western Province Airport - Terminal M	Local Contractor Worker	Munda II	17/01/2023	1 - Affected Person	3 - Verbal Complaint	2 - Construction Site	4- Contractor	3 - Contractor	The glievance received from Local worker' is about their fathright payment which they received and noticed that the pay rate during the weekend is the same as the weekidy pays	3	None	Hilda Paloso	JnrSafeguards for SC	17/01/2023	Contractor's CLO/	17/01/2023	The Contractor's CLO/Procurement (Alex Lin) immediately arranged a Tool Box Meeting with all local workers and explained in response to their grievance reparding their grievances perinent to overtime pay, holiday pay, etc. by giving		1		Closed on 17/01/2023 with the tool box meeting explaining to the wakers on the
54	LOCA COMMAND PORCE	mana.	17/01/2023	1 - Attended south	3- Velou Compani	2 - Commonorare	4-comoco	3- Company	scheduling and concerned if there is a danger allowance for working at a height rate. Also, concerned if there is a danger allowance for working at a height		110.110	TRICAL CICAL	313degada id 3C	17/01/2020	Procurement Manager	1770172020	brief explanations and clear discussions until they (workers) fully understand and agreed. 17/01/2023	NSS immediately call the Contractor who is involved in the issued, and discu			rates for week days and weekends
3 Western Province Airport - Terminal F	Supervision Consultant Officer	Munda 2	24/01/2023	1 - Affected Person	3 - Verbal Complaint	3 - Contractor's Comp	4- Contractor	3 - Contractor	Ofference towards the attitude of the Contractor's Manager during Weekly Inspection. His behavior aggressive is attempting to hinder the Supervision Consultant's Officer from carrying out her work.	3	None	Kev Langford	Resident Engineer	24/01/2023	Resident Engineer	24/01/2023	Nothing was done, after the report, therefore the complaint was raised with SIRAF NSS on 25,01/23 via a phone call	NSS immediately call the Contractor who is involved in the issued, and discu- with him, that his action in an acceptable and cannot be tolerated in such work place. He agreed and stafed that it will be happen again, NSS PST call the officer involve to tell her, that the contractor personnel is aware that his action will not be tolerated, and that it will never happen again, 25(0)/23			Closed on 25/01/23. NSS calling both parties involve and the case was closed
55																		into clinical involver to rail her, inclining contracting parachines is aware inclining action will not be tolerated, and that it will never happen again, 25,01/23 Resident Engineer communicated what was discussed with the contractor			
4 Western Province Airport - Terminal M	Anonymous	Munda II	10/03/2023	2 - Concerned Eder	3 - Verbal Complaint	1 - Village	4- Contractor	3 - Contractor	The contractor is extracting sand from Kekehe. And seeking advice if the contractor is extracting for the walts in Munda and if the activity is legal.	3	None	Kev Langford	Resident Engineer	10/03/2023	Resident Engineer	10/03/2023	coordination meeting on 23,03,72023 about: + the ecological impact of such extractions on the islands. - The materials used are out of their contract scope and for other CCECC projects in Honizar.	Resident Engineer communicated what was discussed with the contractor and requested the Wildfle Conservation Society Consultant to do community awareness on the ecological and physical health of the Island with respect to the sand extraction. 28/09/28			The contractor is now aware of the ecological threat of sand extraction on the islands, reminding them of their contract scope, and the community too will be made aware of the environmental effect of such activity on their islands.
56									A letter was lodge concerning the discharge of drain water from the airpart terminal building								 Inform the Engineers and activities outside of their contract. Arbisert to stop the extraction 	with respect to the sand extraction, 23/US/23			
5 Western Province Airport - Terminal M	Landowner	Munda 2	26/06/2023	1 - Affected Person	1 - Letter	3- Shares boundary with MCA	2 - Land Access	5 - All of the above	guittering through its compound and into his private land without installing proper drainage. Including dumping all sarts of pollution (organic & non-organic) into his account plantation. Therefore claiming compensation of \$30,000 for the pollution that has already happened in his local, bit is another before \$5,000 and interesting the proper drainage affecting multiple of the property of the	1	None	Hilda Palaso	JnrSafeguards for SC	26/04/2023	SIRAP PSTNSS	28/04/2023	SIRAP PSTNSS on 28/06/2023 organised a meeting the affected person and have agreed to forward his letter to the MCA-Ps.	MCA Engineer and Ministry of Lands Valuer General (28,07/2023) with SIRAP- PST NSS and SMEC had a meeting the landowner and their family to look at options to lease their land for the dialogae. 17/08/2023 SMEC sent the GPS was provided the delineary of MCA Engineer to adjust the total area of the			This is beyond the contractor, Supervision and PST to address. Therefore, it is with MCA and MLHS to address. The case in currently with MCA and MHLS to enter into an MOU as discussed and agreed on 17/08/2023. NSS follow up with MCA Engine to this mother, and it is till provided and the MOULE still with MLHS Consequence.
57									land, plus a monthly charge of \$5,000 until installation proper drainage affecting my land. Environmental damages drieady done which is equivalent to \$30000 plus a monthly charge of \$5000.									waypoint of the drainage to MCA Engineer to calucalte the total area of the drain.			on this matter, and it is still pending and the MOU is still with MLHS General Surveyor. This is beyond the contractor, Supervision Consultant and PST to address
6 Western Province Airport - Terminal M	Anonymous	Munda 3	31/07/2023	1 - Affected Person	3 - Verbal Complaint	2 - Construction Site	4- Confractor	3 - Contractor	The local labour who were doing the concrete foundation wark for the fireflighting backup water supply warked overlime till 2 am and took the day off the next day. However, in their pa slip, they were not compensated for the overlime warked but got paid for the day off [normal	3	None	Hilda Palaso	Jnr Safeguards for SC	31/07/2023	Contractor's QHSE and Procurement Manager	31/07/2023	The CLO immediately arranged a Tool Bax Meeting with all local wakers and explained in response to their grievance regarding their grievances periment to overtime pay, holiday pay, etc. by giving a brief explanations and clear discussion.		1 1		Ensure that all local staff must be aware of their Employment contracts and the contractor through human resources must give them a short brief and explained the contracts for a better understanding to both parties (employer and employer
58									payrate). 6 pm – 2 am are overtime hours, but did not get paid for it.								overmee pay, narrady pay, etc. by giving a brief exprandrions and clear ascussion until they (warkers) fully understand and agreed. 31/07/23 27/09/2023 the affected person has confirmed with the SC. Team that the				to avoid any consequences or doubts from a local staff who have shown interes to work and join in the Contractor for this project.
7 Western Province Airport - Terminal M	Contractor Worker	Munda 1:	13/09/2023	1 - Affected Person	3 - Verbal Complaint	2 - Construction Site	4- Contractor	3 - Contractor	A laid-off warker requesting: (1) A reference letter. (2). Pay for the days engaged for work since the last payday.	3	None	Hilda Paloso	JnrSafeguards for SC	13/09/2023	Contractor's QHSE and Procurement Manager	13/09/2023	27/09/2023 the affected person has confirmed with the SC Team that the contractor has responded to his request and was satisfied with the actions to resolved his grievance. However, waiting on the close out report from Contractor.				The closure report was received on 14/09/2023
									Local warkers obtained a letter from the Labour Division in Noro regarding their grievance of								27/09/2023 (1:12 pm) Contractor organized a meeting with the local boys at the	Another meeting was organized by Supersion Consultant on 2/10/2023 (11 pm which had the Labour Division CLO sit to further clarify the redundancy law to both local employees and the Contractor's Procurement Manager. At the	Officer the first batch of re	fundancy calculation and annual leave	R
8 Western Province Airport - Terminal M	Local Contractor Worker	Munda 2	27/09/2023	1 - Affected Person	1 - Letter	2 - Construction Site	3 - Compensation	3 - Contractor	Local wasters obtained a letter from the Labour Division in Noro regarding their grievance of non-payment for redundancy payment to the contractor on 25/09/2023	3	None	Hilda Palaso	JnrSafeguards for SC	27/09/2023	Procurement Manager	27/09/2023	Contractor's conference room. SC team reps sof in the meeting to discuss the redundancy letter received from the Labour Division CLO.	to both local employees and the Contractor's Procurement Manager. At the end of this meeting, the Labour Division Officer disclosed the Labour Act to the Contractor Procurement Manager to verify the claims and requirements for the Contractor to follow.	of SC safeguards, paid the	day, Labour Division Officer confirmed the I On 12/10/2023 Contractor with the assistance redundancy and annual leave payment to workers approved by Labour Division Office	R Closed on 12/10/2023 with payments done to the local workers
60 61 MUNDA RUNWAY, APRON & TAXIWAY (CHEC)					T T		T T		This is an incident with a Contractor's tipper truck whose driver was under the influence of	I			1				Contractor's HSEM 22/12/2022 wrote a warning letter to the diver, prohibiting him				
1 Western Province Airport - Runway M		Ziata, Noro 2	21/12/2022	1 - Affected Person	3 - Verbal Complaint	1 - Ziata Village	4 - Contractor - Vehicle Incident	3 - Contractor	this is an inclosent with a contractor's hipper truck whose aniver was under the intrinsence of dicohol. As a result, assing damage to the corner of the a residential building and slight injur to the son (1 Sys Clid) of the owner of the house.	3	None	James Nanane	SC Site Engineer	21/12/2022	Contractor's HSE Manager	21/12/2022	from driving. Contractor strengthens safety education and reiterated that the Contractor will strictly prohibits drunk driving	Contractor's Equipment Manager, 22/12/2023 encrypted the frequency of alcohol testings for drivers.			The driver was responsible for compensating the damage and the family . Both parties agree with the decision.
Western Province Airport - Runway M		Lokuloku Village 2	24/03/2023	1 - Affected Person	1 - Letter	1 - Lókulóku Village	5 - Construction	3 - Contractor	A complaint letter to the Contractor regarding the dust pollution from the asphalt machine and the health danger of the chemical that has been blown by the wind from the machine. The air pollution affects their health and environment. They are facing trouble breathing fresh	3	None	Amold Clive	Contractor's Environmental and Social	25/03/2023	Contractor's HSE Manager	25/03/2023	Contractor's HSEM and Contractor's Equipment Manager, conducted a regular water spraying on 25/03/2023. Initially, the Contractor's HSEM and the managemen installed a dust collection box at the outlier of the aspiralit plant during installation.	community engagement in respond to the impact of the asphalt plant air			Contractor and the affected members of the Lokuloku community (5 househol agreed to be compensated with a monthly supply of 2 packs of face masks and
63									air and drinking fresh water.				Safeguards Officer				of the asphalt on 24/01/22. And also, a dust trap has been set up on the perimeter fence south of the asphalt plant.				catons of mineral water for three months.
3 Western Province Airport - Runway M		Lokuloku Village 2	24/03/2024	1 - Affected Person	1 - Letter	1 - Lokuloku Village	5 - Construction	3 - Contractor	A complant letter to the Contractor about the dust pollution done to their roof cafehment for tairwater, their utersitis, bedding, as well as their health has been affected. Due to their house being apenly built for air circulation, perhips not safe to thesely live in.	s 6 3	None	Amold Clive	Contractor's Environmental and Social Safeguards Officer	25/03/2023	Contractor's HSE Manager	25/03/2023	Contractor's HSEM and Contractor's Equipment Manager, conducted a regular water spraying on 25(03/2023, initially, the Contractor's HSEM and the management installed a dust collection box at the outlet of the asphalt plant during installation of the asphalt on 24(01/22 And also, a dust trap has been set up	On 10/05/2023, Contractor's safeguards, SC, and SIRAP-PST NSS held a community engagement in respond to the impact of the asphalt plant oir pollution.			Contractor and the affected members of the Lokuloku community (5 househol agreed to be compensated with a monthly supply of 2 packs of face masks are cortons of mineral water for three months. For a member of the community will
64									The local workers for the Contractor wrote to the Supervision Consultant ananymously. The				g				coming installation or interespiral on 2401/22 And aso, a dust high has been set up on the perimeter fence south of the asphalt plant.				long term asthma, was agreed to get 2 inhalers per month from the hospital.
4 Western Province Airport - Runnway M	Anonymous	Lokuloku Village 3	31/03/2023	I - Affected Person	1 - Letter	1 - Munda	4- Contractor (Employment)	3 - Contractor	letter contained the following point: 1. They are not provided with proper and safe PPE, such a safety shoes, syewers, earmuffs, etc. It is the contractor's responsibility to provide for workers and for safety reasons, there were risks and hazards in the worksit which posed danger for the workers, especially their health. [2] they are not provided with lunch in the afternoon, so they		None	Hilda Palaso	Jnr SC Safeguards Officer	31/03/2023	Contractor's HSE Manager	31/03/2023	Contractor's HSEM and the Contractor's management taken this seriously and	Contractor's HSEM and the Contractor management provided lunch for the	Contractor's HSBM and the	Contractor's management ensure that pay	The contractor provided their workers with lunch, PPE and pay slips are issued to
4 PRESENT FROMFICE PURPOR - MUTWOY M	~ onymous	LOKUTOKU VIITOGE 3	ununga 223	Allected Pendit	I - LMITHE	1 - ANDRIGO	Contactor (employment)	a - Contractor	twotkers, especially their health. (2) They are not provided with funch in the afternoon, so they must return home for lunch. This needs to be taken selfously as they need to each healthy for more energy to perform their required jobs. (3) No Pay slips were provided. For transparency purposes, this should be issued as they (employees) need to know their rate of wages as it is	3	PACEM	-aaraloso	an ac antegoralds Officer	31/U3/2023	a roc Manager	31/US/2U23	provided lunch for the workers and dinner for night securifies	wakers and dinner for night securifies, 31,03/23	slip records are issued to w	rkers during their salary payment: 31/03/23	each workers.
65									pulposes, this should be issued as they (emptoyees) need to know their late of wages as it is their sight to access such information.				<u> </u>						ļ		

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66	5 Western Province	irport - Runway	м	United Church, Secretary General	Kokegalla Community	21/04/2023	3 - Local Church	6- Email	1 - Munda	5 - Construction	3 - Contractor	The unceasing and combustive activity produced by your plant, (night and day) continues to pollute the environment physically and socially resulting in some community members of the Labulatus settlement being hospit dised.	3	None	Mr. David Lee	CHEC Business Manager	20/04/2023	Contractor's HSE Manager	21/04/2023	Contractors HSE regular water sp	BM and Contractor's Equipment Manager, 2 praying.		Contractor's HSEM 24/01/2022 and the management instal collection box at the outlet of the asphalt plant. And also been set up on the perimeter fence south of the asphalt p	, a dust trap has comm	5/2023, Contractor's safeguards, SC, on the inity engagement in respond to the inition.		agreed to be compensor cartons of mineral water	cted members of the Lokuloku or ted with a monthly supply of 2 pc r for three months. For a member agreed to get 2 inhalers per month	acks of face masks and 2 r of the community with
67	6 Western Province	Airport - Runway	M	Local Walker	Munda	24/04/2023	1 - Affected Person	3 - Verbal Complaint	1 - Munda	4 - Contractor (Employment)	3 - Contractor	The local wakers who used to wak for the contractor came to the SC's Office in Munda to raise their concern of being dismissed from wark without vebal/witten warning and reasons.	3	None	Hilda Palaso	JnrSC Safeguards Officer	26/04/2023	Contractor's HSE Manager	26/04/2023	contacted the r the Contractor if they are plans the workload or	SBM and Environment of Supervisor on 26/04/2 recently dismissed workers individually and it did not file them and that the Contractor of insed to be filed. For their case, they are on to on culvert is minimal. Thus, when the amoun and phase, they will return to work.	explained to them that only issue dismisal letter imporary leave because						ge barrier that cause some local v Fortunately, after explaining the r onse.	
68	7 Western Province	Airport - Runway	м	Customary Landowner	Munda	24/04/2024	1 - Affected Person	1 - Letter	1 - Munda	2 - Land Access	5 - All of the above	oscinogo or readerester tom inte asport terminal biologicy guitering timocy into compound and into his pink old and without intelling proper disrings, intelling timocy occount grows, including dumping all softs of pollution (loganic is, non-organic) into my occount grows, thesetore, the is climing compressed on \$3,0000 for the position finish based existing intelling and for my long plant and and of the organic \$3,0000 miles pollution finish based existing and directing my lond, for my long plant and organic plant of the owner has applicated to \$3,0000 plant annothing violage of \$5000.	1	None	Hilda Paloso	Jinr SC Safeguards Officer	26/06/2023	PST SIRAP NSS	29/04/2023		on 28/04/2023 organised a meeting the affect and his letter to the MCA-PS.	tea person and have	MCA Engineer and Ministry of Lands Valuer General (28,07 PST NSS and SC had a meeting the landowner and their fo options to lease their land for the dialnage.				Still Progressing with MC	A and MLHS	
69	8 Western Province	Airport - Runway	М	Customary Landowner	Munda	01/08/2023	1 - Affected Person	1 - Letter	1- Munda	2- Land Access	5 - All of the above	He came to the SC1 office on the 31/0/2023 to loage its complain and the next day (1,08/2021) such that his latter of complain demanding compensation for the splinged oil not to transf. the cause of inclosion, took cool ignosed on the selfiting cities are unface that of the self-transfer in the cool in the self-transfer in the self-transfer in the self-transfer in the self-transfer in the cool in the self-transfer in the cool in the self-transfer in the cool in the transfer in the cool in the self-transfer in the self-t	3	Yes, related to the same area.	Hilda Palaso	Jnr SMEC Safeguards Officer	31/07/2023	Contractor's HSE Manager	31/07/2023	Contractor's tea drain.	ram on 31/07/2023 manually clean up the litt		Contractor's team on 31/07/2023] used oil absorbing cloth seperation tank. They re-fix the sitation/oil trap at the end	to clean the soil water i yet to c	tor's team on 31/07/2023 during the fi on-duty personal to be at the site, so time for quick response in case of ro ganise a consultation or written lette ponse to his complain	as to observe the rising in again. Contractor's Tea	m not satisfy, since his requ	nded and actioned accordingly. est for the compensation and ren	
70	9 Western Province	Airport - Runway	м	Customary Landowner	Munda	20/06/2023	1 - Affected Person	1 - Letter	1 - Munda	2 - Land Access	4-MCA	He sent a letter containing a compensation claim for the encroachment of Munda Airport Pelimeter fence into customary land at Kanoko Village, Munda	2	Yes, related to the same area.	Hilda Poloso	Jnr SC Safeguards Officer	20/06/2023	PST SIRAP NSS	28/04/2023		on 28/04/2023 organised a meeting the affect and his letter to the MCA-PS.	ted person and have						with the contractor for the termi MLHS to address the land access i	
71																													