| | | | | | | | | | | | SIF | AP2 GRM REGI | STRY | | | | | | | |
|--------------------------|---------------|--|---------------------------------------|-------------------|---------------------|---------------------|---|---|---|---|---|-------------------|---|----------------------------|--|----------------------------|---|---|---|---|
| A. Genero | al Informatio | 2. | | | | | | | | 11. Issue 12. Short Description of the Problem/Issue/Concern: (This | 13. Details of the Pe | rson who received | the Complaint | 14. Details of who will be | e responsible to | | | | | |
| No 1. Prov | vince Ty | rastructure pe (Road, Virport, or | (Male or | 4. Occuptation | 5. Location Address | 6. Received Date | Person(s); [2] Intermediary (onbehalf of the AP); [3] Civil Organization (Church or small groups); [4] Service Organization | Phone Call; [3] Verbal Complaint; [4] Suggestion | problem/issue specified in the complaint: [1] Village; [2] Construction | Construction; [6] Resettlement Site; | lated to should include person/agency responsible for causing [1]Contracto the problem: [1] Project Implementing agency; [2] r, [2] DSC, Affect Parties; [3] Service delivery agencies; [4] Local | 13.1. Name | 13.2. Position | 13.3.Date | deal with the co | 14.2. Date forwarded to | 15.1. Action 1: Including thed Date | 15. Actions taken by the Receiving Office 15.2. Action 2: Including the Date | 15.3. Action 2: Including the Date | 16. Final Resolution |
| | | Bridges) | | | | | (Local Govrnt Institution): [5] Others, | Box; [5] Fax; [6] Email; [7] Others Specify | Site; [3] Others, Specify | [7] Others, Specify | [3] PST [4] political authority; [5] Civil Organizations; [6] Funding | | | | | Focal Person | | | ······································ | |
| 1 Guadala | acanal | Airport | Male | Worker | Honiara | 19/08/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Requesting proper Security House | Allan Tonafalea | CLO | 20/08/2023 | Contractor's HSE Manager | 20/08/2024 | Discussed with Safeguards supervisor, HSE Manager 21 st September 2023 | Discussed with Project Manager and Office Administrator on 22nd October 2023 | | Informed complainant that a security hut will be constructed in Ocotober 2023. |
| 2 Guadalo | acanal | Airport | Male | Worker | Honiara | 19/08/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Request changes to Lunch | Allan Tonafalea | CLO | 20/08/2023 | Contractor's HSE Manager | 20/08/2024 | Discussed with Safeguards supervisor: HSE Manager on 21st September. | Discussed with Project Manager and Office Administrator | | By 1st October 2023, workers lunch changed. |
| 3 Guadala | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request Wage on time | Allan Tonafalea | CLO | 15/09/2023 | Contractor's Admin | 15/09/2023 | Discussed with Safeguards supervisor | Discussed with Project Manager and Office Administrator | | Resolved by 15th September 2024: Complainant and workers were informed that wages or salary will be paid 1-2 days after timecards are sorted due to time taken to calcualte hours of |
| 4 Guadala | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request Wage on time | Allan Tonafalea | CLO | 15/09/2023 | Contractor's Admin | 15/09/2023 | Discussed with Safeguards supervisor | Discussed with Project Manager and Office Administrator | | Resolved by 15th September 2024: Complainant and workers were informed that wages or salary will be paid 1-2 days after timecards are sorted due to time taken to calcuate hours of |
| 5 Guadala | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor |) Request proper lunch | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager | 15/09/2023 | Discussed with Safeguards Supervisor on the same day. | Discussed with Administration Officer. | | works. Resolved in October 2023. |
| 6 Guadalo | | Airport | Male | Worker | Honiara | 15/09/2023 | 5-Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request Wage on time | Allan Tonafalea | CLO | 15/09/2023 | & Contractor's Admin CLO | 15/09/2023 | CLO discussed with HSE Manager and Admin | Discussed with Safeguards Supervisor | Discussed with Administration Officer | Resolved by 15th September 2024: Complainant and workers |
| 7 Guadala | | Airport | Male | Worker | Honiara | 15/09/2023 | 5-Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | Request change to lunch | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager | 15/09/2023 | | Discussed with Safeguards Supervisor | Discussed with Administration Officer | were informed that wages or salary will be paid 1-2 days after Resolved in October 2023. |
| 8 Guadala | | | | | | | | | | | | | | | & Contractor's Admin | | | | | Resolved by 15th September 2024: Complainant and workers were informed that wages or salary will be paid 1-2 days after |
| 8 Guadaic | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request Wage on time | Allan Tonafalea | CLO | 15/09/2023 | & Contractor's Admin | 15/09/2023 | CLO discussed with HSE Manager and Admin | Discussed with Safeguards Supervisor | Discussed with Administration Officer | timecards are sorted due to time taken to calcualte hours of works. Resolved in October 2023. |
| 9 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request food change | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager & Contractor's Admin | 15/09/2023 | CLO discussed with HSE Manager and Admin | Discussed with Safeguards Supervisor | Discussed with Administration Officer | Resolved by 15th September 2024: Complainant and workers |
| 10 Guadala | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Complaint Wage delay | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager & Contractor's Admin | 15/09/2023 | CLO discussed with HSE Manager and Admin | Discussed with Safeguards Supervisor | Discussed with Administration Officer | were informed that wages or salary will be paid 1-2 days after time cards are sorted due to time taken to calcualte hours of works. |
| 11 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor |) complaint lunch | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager & Contractor's Admin | 15/09/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Administration Officer | Resolved in October 2023. |
| 12 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 query operators rate | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager & Contractor's Admin | 15/09/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Administration Officer | Complainant is informed that the rate is \$10/hr and will increase after probation period. |
| 13 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 complaint pay delay | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager & Contractor's Admin | 15/09/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Supervisor | Resolved by 15th September 2024: Complainant and workers were informed that wages or salary will be paid 1-2 days after time cards are sorted due to time taken to calcualte hours of water. |
| 14 Guadala | acanal | Airport | Male | Worker | Honiara | 15/09/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 complaint Excavator operator for careless behaviour | Allan Tonafalea | CLO | 15/09/2023 | Contractor's HSE Manager & Contractor's Admin | 15/09/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | | works. Tom Remind operator on safety of Workers. |
| 15 Guadalo | acanal | Airport | Male | Worker | Honiara | 26/09/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Query timecard | Tom Jia | Contractor Safeguards | 26/09/2023 | Contractor's HSE Manager | 26/09/2023 | Discussed with Safeguards Supervisor | Discussed with Administration Officer. | | Resolved 2nd October 2023 |
| 16 Guadalo | | Airport | Male | Worker | Honiara | 11/10/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Query employment contracts-3months worked | Tom Jia | Supervisor Contractor Safeguards | 11/10/2023 | & Contractor's Admin | 12/10/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Asdministration Officer | Resolved on 30th October 2023 |
| 17 Guadala | | Airport | Male | Worker | Honiara | 11/10/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Query employment contracts-3months worked | Tom Jia | Supervisor Contractor Safeguards | 11/10/2023 | & Contractor's Admin Contractor's HSE Manager & Contractor's Admin | 12/10/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Asdministration Officer | Resolved on 30th October 2024 |
| 18 Guadala | | Airport | | Worker | Honiara | 11/10/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor |] Query employment contracts -3months worked | Tom Jia | Supervisor Contractor | | Contractor's HSE Manager | 12/10/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Asdministration Officer | Resolved on 30th October 2025 |
| 18 Guadalo | | Airport | Male Male | Worker | Honiara | 31/10/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Query first Aid kit & health officer | Allan Tonafalea | Safeguards Supervisor CLO | 31/11/2023 | & Contractor's Admin CLO & Health and Safety | 31/10/2023 | Discussed with CLO and OHS Officer | Discased with sure goal as supervisor | Discussed with Asaministration for the | Resolved on 31st October 2023 |
| 20 Guadalo | | Airport | Male | Worker | Honiara | 07/11/2023 | 5-Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Issue with PPE replacement. | Allan Tonafalea | CLO | 08/11/2023 | Officer CLO & Health and Safety Officer | 08/11/2023 | Discussed with CLO & OHS Officer | Discussed with Safeguards Supervisor | | Resolved on 10th November 2023 |
| 21 Guadala | acanal | Airport | Male | Worker | Honiara | 07/11/2023 | 5-Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 NPF Contributions and Salary Rates | Allan Tonafalea | CLO | 08/11/2023 | Contractor's Admin | 08/11/2023 | Discussed with CLO | Discussed with Administration Officer. | | Resolved on 8th November 2023: CRCEG will pay all NPF contributions once workers documents are completed. |
| 22 Guadalo | | Airport | Male | Worker | Honiara | 07/11/2023 | 5-Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Request for rate increase after working for 3 months. | Allan Tonafalea | CLO | 08/11/2023 | Contractor's Admin | 08/11/2023 | Discussed with CLO | Discussed with Administration Officer. | | Resolved on 8th November 2023: Rates change depends on |
| 23 Guadala | | | Male | Worker | Honiara | 08/11/2023 | | | [3] Worl Place | [4] Contractor | 1 Safety boots - not issued. | Allan Tonafalea | | 08/11/2023 | Health and Safety Officer | 08/11/2023 | Discussed with CLO | | Piercenter die Beferenzeite Bernender | supervisors evaluations and discretion. |
| 23 Guadalo | | Airport | Male | Worker | | 10/11/2023 | 5 - Worker 5 - Worker | 4 - Suggestion Box 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Nightshift - payment rates not fair. | Allan Tonafalea | CLO | 11/11/2023 | and HSE Manager Contractor's HSE Manager | 11/11/2023 | Discussed with CLO | Discussed with CLO and OHS Officer Discussed with Safeguards Supervisor | Discussed with Safeguards Supervisor | Resolved on 14th November 2023 Resolve on 14th November 2023 |
| 24 Guddald 25 Guddald | | Airport | Male | Worker | Honiara Honiara | 17/11/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | I vignishin - payment rates not rait. Long working hours and outstanding pay. | Allan Tonafalea | CLO | 17/11/2023 | CLO & Health and Safety | 17/11/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Administration Officer & Project Manager | Resolved on 17th November 2023 |
| 26 Guadala | acanal | Airport | Male | Worker | Honiara | 17/11/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Query on 20% tax deduction. | Allan Tonafalea | CLO | 17/11/2023 | Officer CLO & Health and Safety Officer | 17/11/2023 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Administration Officer | Resolved on 18th November 2023 |
| 27 Guadalo | acanal | Airport | Male | Worker | Honiara | 17/11/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Unfair Dismissal | Jaysie & Wendy | Safeguards Officers (Egis- | 17/11/2023 | CLO & Health and Safety Officer | 18/11/2023 | Discussed with CLO & SE Safeguards | Discussed with Safeguards Supervisor | Discussed with Works Supervisor & Administration Officer | Resolved on 21st November 2023 |
| 28 Guadalo | acanal | Airport | Male | Worker | Honiara | 17/11/2023 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 Unfair Dismissal | Jaysie & Wendy | Azimuth) Safeguards Officers (Egis- | 17/11/2023 | CLO & Health and Safety Officer | 18/11/2023 | Discussed with CLO & SE Safeguards | Discussed with Safeguards Supervisor | Discussed with Works Supervisor & Administration Officer | Resolved on 21st November 2023 |
| | | | | | | | | | | | | | Azimuth) | | | | | | | Resolved on 22nd November 2023: Advised workers overtime |
| | | | | | | | | | | | Unpaid overtime, solary rates, dirty allowances, danger | | | | CLO & Health and Safety | | | | Discussed with Works Supervisor, Administration Officer | works will be paid, salary rates shall be increased at supervisors discretion, ditry and danger allwoances can be claimed upon category of works done, all new workers are entitled for PFE, work at runway is different from normal day works due to aphe is usually dry and sometimes supervisors will require workers to b willing and healthy for such-works, night workers are provided |
| 29 Guadalo | acanal | Airport | Male | Worker | Honiara | 17/11/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | allowance, safety gears, no rest lunch, transportation, working night rates and working 6 months | Allan Tonafalea | CLO | 17/11/2023 | Officer | 18/11/2023 | Discussed with CLO & SE Safeguards | Discussed with Administration Officer. | and Project Manager | with transport for pick up and dropoff, night workers rates are same as day workers, employees working more than émonths are evaluated by their supervisors and recommended for |
| | | | | | | | | | | | | | | | | | | | | increase of pay or not. |
| 30 Guadalo | acanal | Airport | Male | Worker | Honiara | 19/12/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request transport to pickup day workers. | Allan Tonafalea | CLO | 20/12/2023 | Transport Supervisor | 20/12/2023 | Discussed with CLO | Discussed with Transport Supervisor | | Closed 21st December 2023: Transport will do pickup for night workers at 4pm and dropoff at 5-6am. For dayworkers pick up will be at 6am and dropoff at 6pm. |
| 31 Guadalo | acanal | Airport | Male | Worker | Honiara | 19/12/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Request rate changes | Allan Tonafalea | CLO | 20/12/2023 | Fernando and Mr. Bib | 20/12/203 | Discussed with CLO | Discussed with Administration Officer. | Discussed with Administration Officer and Project Manager | Closed on 22nd December 2023: Rate changes involves supervisor evaluations of each worker and mangement discretion. |
| 32 Guadalo | acapal | Airport | Male | Worker | Honiara | 19/12/2023 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | Request for danger and dirty allowance and transport for | Allan Tonafalea | CLO | 20/12/2023 | Contractor's Admin | 20/12/203 | Discussed with CLO | Discussed with safeguards safety supervisor | Discussed with Administration Officer and Project | Closed on 21st December 2023: Supervisor will assess type of work done by workers and give names to management |
| | | | | | | ,, 2020 | | | | , , | workers | | | ., | | | | | Manager | consideration, and transport to pickup day workers at 6am and dropoff at 6pm. Closed on 16th January 2024: Transport will pick up night worker to be and the pickup of a factor and factor up with the transport will |
| 33 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/01/2024 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | Request for transport to pickup daytime workers. | Allan Tonafalea | CLO | 15/01/2024 | Contractor's Admin | 15/01/2024 | Discussed with CLO | Discussed with Transport Supervisor | | at 4pm and dropoff at 5-6am, and for day workers transport will pick up at 6am and drop off at 6pm. |
| 34 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/01/2024 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Query on rate changes. | Allan Tonafalea | CLO | 15/01/2024 | Contractor's Admin | 15/01/2024 | Discussed with CLO. | Discussed with Administration Officer. | | Closed on 16th January 2024: Rate will be increased upon supervisors evaluation and discretion. |
| 35 Guadalo | acanal | Airport | Male | Worker | Honiara | 15/01/2024 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Repayment of punctured semitrailer tyre. | Allan Tonafalea | CLO | 15/01/2024 | Fernando | 15/01/2024 | Discussed with CLO | Discussed with Administration Officer | Discussed with Administration Officer, Project Manager, Transport Supervisor and SE. | Closed on 20th January 2024: All drivers and workers must repor any incidents to responsible supervisors within 24hrs andy worke found to be negligent of their duties will be penalised. |
| 36 Guadalo | acanal | Airport | Male | Worker | Honiara | 17/01/2024 | 5 - Worker | 3 - Verbal Complaint | [3] Worl Place | [4] Contractor | 1 Supervisor did not sign timecard. | Allan Tonafalea | CLO | 18/01/2024 | Contractor's Admin & Work Supervisor | 18/01/2024 | Discussed with CLO | Discussed with Administration Officer and Work Supervisor | Discussed with Project Manager | Closed on 21st January 2024: If workers are absent or not workin their cards will not be signed by their supervisor. Complainant ware peid the attracting page |
| 37 Guadala | acanal | Airport | Males | Worker | Honiara | 28/01/2024 | 5 - Worker | 4 - Verbal Complaint | [3] Worl Place | [4] Contractor | Security guards requested rates be increased. | Allan Tonafalea | CLO | 29/01/2024 | Contractor's Admin | 29/01/2024 | Discussed with CLO | Discussed with Administration Officer | | was paid his outstanding pay. Closed on 30th January 2024: Rates shall be increased upon approval of the Administration and Management. |
| 38 Guadala | acanal | Airport | Male | Worker | Honiara | 29/01/2024 | 5 - Worker | 4 - Verbal Complaint | [3] Worl Place | [4] Contractor | , Request for rate increase, dirty and danger allowance for | Allan Tonafalea | CLO | 30/01/2024 | Contractor's Admin | 30//01/2024 | Discussed with CLO | Discussed with Administration Officer | Discussed with Project Manager and Administration. | Closed 31st January 2024: Type of works done will be assessed b supervisors and give names for management consideration. |
| | | | · · · · · · · · · · · · · · · · · · · | | | | | | | | asphalt workers and paid 3hrs of days not working. | | | | | | | | | When bad weather and no works all workers are paid 2hrs. Closed 31st January 2024: Rate increase is the management discretion: Tune of works done will be assessed by a inensions |
| 39 Guadalo | acanal | Airport | Male | Worker | Honiara | 30/01/2024 | 5 - Worker | 4 - Verbal Complaint | [3] Worl Place | [4] Contractor | Request for rate increase, dirty and danger allowance for asphalt workers. | Allan Tonafalea | CLO | 30/01/2024 | Contractor's Admin | 30/01/2024 | Discussed with CLO | Discussed with Administration Officer | | discretion; Type of works done will be assessed by supervisors and give names for management consideration. |
| 40 Guadalo | acanal | Airport | Male | Worker | Honiara | 27/02/2024 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Request fair distribution of work hours for driver during night works | Allan Tonafalea | CLO | 28/02/2023 | Works Supervisor | 28/02/2024 | Discussed with CLO | Discussed with Administration Officer. | Discussed with Works Supervisors | Resolved on 1st March 2023: Advice by Admin for suspension of works from 28th Feb to 6th March is temporary and work will resume after 6th March 2024. Bestilve on 28th Feb 2024: Supervisors are responsible for worked |
| 41 Guadala | acanal | Airport | Male | Worker | Honiara | 27/02/2024 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | Request supervisor / admin to sort out work hours | Allan Tonafalea | CLO | 27/02/2024 | Works Supervisor | 27/02/2024 | Discussed with CLO | Discussed with Administration Officer. | Discussed with Works Supervisor | Resolve on 28th Feb 2024: Supervisors are responsible for worker time card and record hours worked. Resolved on 4th March 2024: Complainant was informed that or |
| 42 Guadalo | acanal | Airport | Male | Worker | Honiara | 27/02/2024 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | wants to know his employment status after a week absent due to illness. | Allan Tonafalea | CLO | 28/02/2024 | Contractor's Admin | 28/02/2024 | Discussed with CLO | Discussed with Administration Officer. | Discussed with Works Supervisor & Administration Officer | medical arounds workers can be terminated if the condition |
| · · · · | ······ | | | | | - | | - | - | I | | | | | - | | | | | - |

| 43 | B Guadala | icanal Air | irport | Male | Worker | Honiara | 28/02/2024 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 | Complaint his supervisor did not sign his time card for work 27th/28th February 2024 | Allan Tonafalea | CLO | 28/02/2024 | Contractor's Admin | 28/02/2024 | Discussed with CLO | Discussed with Safeguards Supervisor | Discussed with Works Supervisor & Administration |
|----|--------------|------------|--------|---------|--------------------------|---------|------------|---------------------------|--------------------|----------------------------------|-----------------|----------|---|-----------------|--------------------------------------|------------|--|------------|--|--|--|
| 44 | 4 Guadalo | icanal Air | irport | Male | Worker | Honiara | 16/03/2024 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 | Roised complaint regarding his termination | Allan Tonafalea | CLO | 16/03/2024 | Contractor's Admin | 17/03/2024 | Discussed with CLO | Discused with Works Supervisor and Administration Officer | Discussed with SE Safeguards Officers |
| 45 | 5 Guadalo | icanal Air | irport | Male | Worker | Honiara | 05/03/2024 | 5 - Worker | 4 - Suggestion Box | [3] Worl Place | [4] Contractor | 1 | Vehicle operators and general workers complaint why no work from 28th February to March 7th | Allan Tonafalea | CLO | 05/03/2024 | Contractor's Admin & Site Supervisor | 05/03/2024 | Discus with CLO | Discused with Administration Officer | Discussed with Works Supervisor & SE Safeguard |
| 40 | S Western P | ovince R | Road | Male BL | Private Jsiness Owner | Honiara | 05/03/2024 | 1&2-Lond Interested Party | 1-Letter | [3] Contractor's Laydown Site | [2] Land Access | 1 | 2 - Affected parties Trespass into interested Land at Naro. | Richard Farrell | International Project Manager | r | EGIS/AZIMUTH Safeguards Team and PST Safeguards Team | | PSI and DSC meet with the complainant and his laywer regarding the letter been submitted. Following were discussed: (i) low is with the contractor for the land that arrangement; (ii) Do an Mold and New parties to signs to the second second second second second second second weet with the contractor, and mention the agreed action discussed with the Lawyer and Complement. 7/03/2024 | the land is still under COL, and stated that the land is still | the legal reps but no response and an email was |
| 47 | 7 Ternotu Pr | ovince Air | irport | Male | Khau Family Rep | Honiara | 19/02/2024 | 1- Affected Party | 7 - Solomon Star | [2] Construction Site | [2] Land Access | 4 - MCA | Article in newspaper stating ownership of land and unfair distribution of monetary benefits. | Jaysie | EGIS/AZIMUTH Social Safeguards | | PST and EGIS Safeguards Team | 19/02/2024 | Collected land title from MLHS and confirmed that the PE title holder is the MLHS CoL for and onbehalf of the Government. This will be discussed with the complainant during the next site visit to Santa Cruz. | | |
| | _ | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | |
| | | | | I | | | <u>I</u> | <u> </u> | I | I | I | | - | | 4 | 1 | 1 | <u> </u> | 1 | 1 | 1 |

| | | Resolved on 4th March 2024: All workers are advised that should they encounter any issue with timecard to report directly to Dyson, Amos, Allen CLO and Fernando (Admin) |
|--|---|---|
| nistration Officer | Discussed with SE Safeguards Officers | Reached on 3rd A pril 2024. M. Pla was informed that all CRCER drivers and machine operators has a checklish to complete before and after driving. It is part of their responsibility to check and neglegience of duty on the part of the operator and driver for more than one time they can be terminated. However, M. Plais entitled to layoff payment at he had worked for over smarts. |
| | Discussed with Works Supervisor & SE Safeguards Team | Resolved on 6th March 2024: Workers are reminded to follow management instructions to avoid confusion. |
| egal ownership of ARI Development of via email, that the land,isstill | Follows:p phone calls were made by the Egis-Az team to the legal reps but no response and an email was sent to a sent to the sent sent sent sent sent sent sent sen | Sill in progress |
| | | Tris will be discussed with the complainant during the next site visit to Santa Cruz |
| | | |
| | | |
| | | |